

NOTICE OF CLASS ACTION SETTLEMENT

Lewis, et al. v. Green Dot Corporation, et al., Case No. 2:16-cv-03557 (C.D. Cal.)

**IF YOU WERE A GREEN DOT PREPAID DEBIT CARD OR
WALMART MONEYCARD HOLDER
ON MAY 14, 2016,
A CLASS ACTION SETTLEMENT MAY AFFECT YOUR RIGHTS.**

For complete information, visit www.GreenDotServiceDisruption.com or call 1-844-319-7640.

A Federal Court authorized this Notice. You are not being sued. This is not a solicitation from a lawyer.

A Settlement has been reached in a class action lawsuit against Green Dot Corporation and Green Dot Bank (the “Green Dot Defendants”) and MasterCard Incorporated and MasterCard International Incorporated (the “MasterCard Defendants”) (collectively, “Defendants”). The lawsuit concerns certain Green Dot prepaid debit cards and certain Walmart MoneyCards issued by Green Dot and a service disruption as part of a processor conversion that was originally scheduled to occur over a multi-hour period beginning on May 14, 2016, at 7:00 p.m. EDT. The lawsuit alleges that, due to technical issues that arose during the conversion, some holders of Green Dot prepaid debit cards and some holders of Walmart MoneyCards issued by Green Dot experienced a longer-than-anticipated disruption in service during portions of the period of time between May 15, 2016 and May 22, 2016 (the “Service Disruption”). Defendants deny that they are or can be held liable for the claims made in the lawsuit. The Settlement does not establish who is correct, but rather is a compromise to end the lawsuit. The lawsuit is called *Lewis, et al. v. Green Dot Corporation, et al.*, Case No. 2:16-cv-03557 (C.D. Cal.), and is pending in the U.S. District Court for the Central District of California.*

*This Settlement encompasses two lawsuits originally filed against Defendants for claims related to the Service Disruption: *Lewis, et al. v. Green Dot Corporation, et al.*, Case No. 2:16-cv-03557 (C.D. Cal.) and *Crook v. Green Dot Corporation, et al.*, Case No. 2:16-cv-04172 (C.D. Cal.). These two lawsuits were consolidated by the Court. The Settlement is settling the claims of both lawsuits and is being submitted through the consolidated case *Lewis, et al. v. Green Dot Corporation, et al.*, Case No. 2:16-cv-03557 (C.D. Cal.).

- **Who Is in the Settlement Class?** Members of the Settlement Class are cardholders, as identified in Green Dot Defendants’ business records, who attempted to and were unable to use their Green Dot-issued, MasterCard-processed cards to access or spend their account funds from May 15, 2016 through May 22, 2016 due to technical issues as a result of the Service Disruption. The Settlement Class does not include individuals who attempted to and were unable to access their funds for reasons other than problems caused by technical issues arising during the processor conversion as determined by Green Dot’s business records. Eligible Settlement Class Members will be mailed notice of their eligibility, and Settlement Class membership will be verified against that mailed list. The Settlement Class does not include (a) any Judge or Magistrate presiding over this Action and members of their immediate families; (b) Defendants, Defendants’ subsidiaries, parent companies, successors, predecessors, and any entity in which Defendants have a controlling interest, and any of their current or former officers, directors, employees, representatives, managers, members, and any other Person acting for or on behalf of Defendants; (c) Persons who properly execute and file a timely request for exclusion from the Settlement Class; (d) Persons who have been separately represented by counsel for matters of, and have settled, claims related to the Service Disruption with any of Defendants; and (e) the legal representatives, successors, or assigns of any such excluded Persons.

Visit www.GreenDotServiceDisruption.com for complete information.

- **What Can I Get Out of the Settlement?** If you're an eligible Settlement Class Member and the Court approves the Settlement, you can receive reimbursement of fees and/or a cash payment to compensate you for any losses you incurred during the Service Disruption.
 - Settlement Class Members will receive a one-month Fee Holiday from the monthly maintenance fee for his or her card account in the form of a credit or reimbursement.
 - Settlement Class Members who attempted and were unable to use their cards to access or spend their account funds between May 15, 2016 and May 22, 2016, and who suffered a financial or other loss as a result of the Service Disruption but do not have or do not wish to provide Reasonable Documentation of losses, will be eligible for a payment of up to \$100.00. Payments will be reduced by amounts you already received from Green Dot for the Service Disruption, except for the Fee Holiday. If the total amount of timely, valid Claims exceeds \$2,000,000.00, then each valid Claim shall be reduced depending on the number of valid Claims submitted by the Settlement Class. If the amount of valid Claims is less than \$2,000,000.00, any remaining funds will be used, if necessary, to pay valid, documented Claims as discussed below. The Settlement Administrator will post additional information about the payment amount on www.GreenDotServiceDisruption.com if necessary.
 - Settlement Class Members who attempted and were unable to use their cards to access or to spend their account funds between May 15, 2016 and May 22, 2016, and who suffered a financial or other loss as a result of the Service Disruption and provide Reasonable Documentation of losses, will be eligible for a payment of up to \$750.00. Payments will be reduced by amounts you already received from Green Dot for the Service Disruption, except for the Fee Holiday. If the total amount of timely, valid, documented Claims exceeds \$1,500,000.00 plus any remaining funds from the non-documented Claims discussed above, then each valid, documented Claim shall be reduced depending on the number of valid Claims submitted by the Settlement Class. The Settlement Administrator will post additional information about the payment amount on www.GreenDotServiceDisruption.com if necessary.
 - Defendants will pay a minimum of \$1,500,000.00 for the tiered Claims for financial or other losses detailed above. If the Claims submitted for financial or other losses do not equal or exceed the minimum of \$1,500,000.00, the remaining funds will be donated by Defendants to one or more nonprofit organizations approved by the Court.
 - This Settlement includes additional benefits that Defendants have already provided to most Settlement Class Members. These benefits included a two-month Fee Holiday for most Settlement Class Members who were then-current cardholders and a \$50.00 statement credit for certain Settlement Class Members. For more information on the previously provided benefits, please visit www.GreenDotServiceDisruption.com.
- **How Do I Get My Payment?** Once the Settlement is approved and effective, the one-month Fee Holiday, as described above, will occur automatically. If you want to receive a separate payment for losses as a result of the Service Disruption, you must fill out and submit a timely, valid Claim Form. Just complete and submit the Claim Form online at www.GreenDotServiceDisruption.com. You can also download the Claim Form from the Settlement Website, or call or write to the Settlement Administrator to request a paper copy of the Claim Form. ***All Claim Forms must be received online or postmarked no later than 30 (thirty) days after the Settlement's Effective Date. Assuming no appeals are filed, the Claim Deadline will be no earlier than December 2, 2017.***

Call Toll-Free: 1-844-319-7640
 Mail: Green Dot MoneyCard Settlement Administrator
 P.O. Box 6336
 Portland, OR 97208-6336

- **What Are My Options?** You can do nothing, submit a Claim Form, comment on or object to any of the Settlement terms, or exclude yourself from the Settlement. If you do nothing, submit a Claim Form, or object, you won't be able to take action against any of the Defendants with respect to the claims addressed in the Settlement, and you will be bound by the Settlement's release. If you exclude yourself, you won't get a payment, but you'll keep your right to take action against Defendants with respect to the issues in the case. You may download an exclusion form at www.GreenDotServiceDisruption.com. You must submit your written exclusion request to the Settlement Administrator at Green Dot MoneyCard Settlement, Attn: Exclusion Requests, P.O. Box 6336, Portland, OR 97208-6336. You can also object to the Settlement if you disagree with any of its terms. Objections must be mailed to the Court (please see Question 18 of the Long Form Notice). ***All Requests for Exclusion and Objections must be received by September 26, 2017.***

Visit www.GreenDotServiceDisruption.com for complete information.

- **What Claims Do I Give Up by Participating in This Settlement?** If you do not exclude yourself from the Settlement, you will not be able to sue any of the Defendants about the issues in this case, you will be bound by the Settlement’s release, and you will be bound by all decisions made by the Court in this case. The specific claims you are giving up, and the people you will not be able to sue, are described in Section IX of the Settlement Agreement. You can read the Settlement Agreement at www.GreenDotServiceDisruption.com.
- **Do I Have a Lawyer?** Yes. The Court has appointed John A. Yanchunis Sr. of Morgan & Morgan as “Lead Counsel” and Jean Sutton Martin of the Law Office of Jean Sutton Martin PLLC, Joseph G. Sauder and Richard D. McCune of McCune-Wright-Arevalo LLP, and Daniel C. Girard of Girard Gibbs LLP as “Class Counsel.” The lawyers will file a motion seeking Court approval for the payment of their attorneys’ fees and expenses, to be paid separately from the monetary relief being made available for Approved Claims, in an amount no greater than \$750,000.00. The Court has also chosen Plaintiffs Jason Lewis, Danielle Hall, and Justin Thornton to serve as the Class Representatives—Settlement Class Members like you—to represent the Settlement Class. The Class Representatives will also request Service Award payments in the amount of \$500.00 each. You can hire your own lawyer, but you’ll need to pay your own legal fees.
- **When Will the Court Approve the Settlement?** The Court will hold a Final Approval Hearing on **November 2, 2017** at 10:00 a.m. at the United States Courthouse, 350 W. 1st Street, Los Angeles, CA 90012, Courtroom 6D, 6th Floor. The Court will hear objections, determine if the Settlement is fair, and consider Class Counsel’s request for fees and expenses and a Service Award to each of the Class Representatives. These requests will be posted on the Settlement Website by August 26, 2017.

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